

## QUALÍTY POLÍCY

"SAMOVENT TECHNIK, S.L., aware of the importance of quality in its service provision, which directly influences customer satisfaction, has decided to implement a management system based on the standards of the UNE-EN ISO 9001:2015 norm.

The main objective of our organization is to comply with applicable requirements and the needs of our customers, always acting within current legislation and seeking continuous improvement in our processes.

The Quality Policy of SAMOVENT TECHNIK, S.L. is appropriate to the organization's context, supported by its strategic direction, and providing a framework for establishing objectives, which are reviewed annually and installed at all levels of the organization.

The improvement and technological innovation of our facilities and production capacity are another important aspect of the growth and competitiveness of our organization, a commitment to technological growth to position ourselves at the forefront of the sector.

The Quality Policy of SAMOVENT TECHNIK, S.L. is based on the following points:

- ✓ Satisfaction of the organization's interested parties, with special consideration for our customers.
- ✓ Compliance with applicable legal requirements, as well as other customer requirements.
- ✓ Availability of all necessary resources for our service provision and management system.
- ✓ Compliance with training and qualification improvement plans for personnel.

This policy, which is available to the public, is reviewed to ensure its continuous suitability and constitutes the framework for defining business objectives.

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Management